

**Electricity Facts Label (EFL)**  
**U.S. Retailers LLC dba Discount Power**  
**Secure Plus 12 Preferred**  
**AEP Texas North service area**  
**Date: 02/22/2021**

|                          |                        |         |          |          |
|--------------------------|------------------------|---------|----------|----------|
| <b>Electricity price</b> | Average monthly use:   | 500 kWh | 1000 kWh | 2000 kWh |
|                          | Average price per kWh: | 9.6 ¢   | 9.6 ¢    | 9.6 ¢    |

The price you pay each month consists of the Base Charge, Energy Charge and includes the Transmission and Distribution Utility Delivery Charges.

Base Charge: \$0.00 per billing cycle  
Energy Charge: 9.6¢ per kWh

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage.

AEP Texas North Delivery Charges include all recurring charges from AEP Texas North passed through without mark-up.

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

|                                         |                                                                              |                                                                                                                                                                                                                                                                                                                                                     |
|-----------------------------------------|------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Disclosure Chart</b>                 | Type of Product                                                              | Fixed Rate                                                                                                                                                                                                                                                                                                                                          |
|                                         | Contract Term                                                                | 12 months                                                                                                                                                                                                                                                                                                                                           |
|                                         | Do I have a termination fee or any fees associated with terminating service? | Yes. \$150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.                                                                                                                                                                            |
|                                         | Can my price change during the contract period?                              | Yes                                                                                                                                                                                                                                                                                                                                                 |
|                                         | If my price can change, how will it change and by how much?                  | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. |
|                                         | What other fees may I be charged?                                            | Fees not included in the price above: Disconnection Notice Fee: \$10; Returned Payment Charge: \$30; Disconnect Recovery Charge: \$30; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.                                                         |
|                                         | Is this a pre-pay or pay in advance product?                                 | No                                                                                                                                                                                                                                                                                                                                                  |
|                                         | Does REP purchase excess distributed renewable generation?                   | No                                                                                                                                                                                                                                                                                                                                                  |
|                                         | Renewable Content                                                            | This product is 12% renewable.                                                                                                                                                                                                                                                                                                                      |
| Statewide average for renewable content | The statewide average for renewable content is 21%.                          |                                                                                                                                                                                                                                                                                                                                                     |

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